



BRAVE CONVERSATIONS

WORKSHOP OVERVIEW

The biggest impact on organisational performance comes from negative workplace distractions. These distractions come in the form of negative or unproductive mindsets and behaviours, performance issues and personality conflicts to name a few. Often issues of this nature are not dealt with swiftly and organically due to a lack of brave conversations.

Brave Conversations is a valuable workshop that develops skills for creating alignment and agreement by fostering open dialogue around high-stakes, emotional, or risky topics—at all levels of your organisation. By developing the courage to speak and be heard (and encouraging others to do the same), your organisation will begin to eliminate negative distractions and surface the best ideas, make the highest-quality decisions, and then act on decisions with unity and commitment.

Whenever you're not getting the results you're looking for, it's likely a brave conversation is what is needed. If you and your staff can't talk honestly with nearly anybody about almost anything, you can expect poor results.

LEARNING OUTCOMES

At the completion of the workshop participants will be able to:

- Spot and manage the behaviours, actions and mindsets that are blocking your organisation from achieving its best.
- Reset the expectations in the workplace.
- Develop strategies and tactics to have safe and meaningful conversations.
- Identify your own resistance to having brave conversations and manage it.
- Inspiring your team to conduct their own brave conversations.
- Stay in dialogue when you're angry, scared, or hurt.
- Share strong opinions without shutting down contrary views.
- State your mind while making it safe for others to do the same.
- Establish and maintain mutual purpose and mutual respect in the workplace.
- Have brave conversations with clients whilst maintaining a client centred service delivery.

WHO IS THIS WORKSHOP DESIGNED FOR

Anyone who whose organisation suffers from taboo topics, deference, disagreement, analysis paralysis, information hoarding, office politics, or alienation? Managers and leaders whose organisation is experiencing declining productivity from negative distraction, safety violations, low morale, reduced quality, poor customer and staff satisfaction, or other bottom-line concerns.